PROJECT FACTSHEET

Funded by the European Union

Development of Economic Operator Registration and Identification (EORI2) and Uniform User Management & Digital Signature (UUM&DS) systems

Duration: 01.11.2024 - 31.10.2026

Countries:
North Macedonia

EU contribution: € 1 900 000

Total budget: € 1 900 000

Implementer:
NETCOMPANY-INTRASOFT

Project description:

The 'Development of Economic Operator Registration and Identification (EORI2) and Uniform User Management & Digital Signature (UUM&DS) systems' project supports North Macedonia's EU accession process by advancing the alignment of its customs system with EU standards and requirements. It focuses on modernising customs procedures, simplifying inspections and formalities related to the movement of goods, and strengthening the interoperability of national and EU customs systems.

The action contributes to the country's digital agenda through the development and upgrade of customs IT systems in line with the EU Multi-Annual Strategic Plan for Electronic Customs. It supports the introduction of key EU-compatible tools, including the Single Administrative Document (SAD), and enables the interconnection between national and EU customs systems.

By establishing modern, integrated and user-oriented digital solutions, the project improves the efficiency, transparency and accessibility of customs services for economic operators, while enhancing compliance with EU legislation and facilitating trade.

Expected results:

• An established and operational Economic Operators Registration and Identification System (EORI2), ensuring a unified system for registration and identification of economic operators in the customs domain.
• A functional Unified User Management and Digital Services (UUM&DS) system, enabling secure traders' access to multiple customs IT systems in line with EU requirements.
• Developed, tested and fully operational customs IT systems, including functional and technical specifications, system interfaces and integration with national and EU systems.
• Strengthened interoperability between customs and other relevant government systems, supporting efficient data exchange and coordinated operations.
• Enhanced capacities of customs administration and economic operators through training, documentation and support for effective use of the systems.
• Improved efficiency and transparency of customs procedures, facilitating trade and contributing to alignment with the EU electronic customs environment.